

PATENT NUMBER

O.I.P.E. <u>DP</u> SCANNED <u>Cpm</u> Q.A. <u>KB</u>	PATENT DATE
---	-------------

SE	APPLICATION NO. 09/400320	CONT/PRIOR	CLASS 379	SUBCLASS 266	ART UNIT 2742	EXAMINER Hieu
----	------------------------------	------------	--------------	-----------------	------------------	------------------

Best Available Copy

CONTACT CENTER SYSTEM CAPABLE OF HANDLING MULTIPLE MEDIA TYPES OF
CONTACTS AND METHOD FOR USING THE SAME

PTO-2040
12/99

PREPARED AND APPROVED FOR ISSUE

ISSUING CLASSIFICATION															
ORIGINAL					CROSS REFERENCE(S)										
CLASS		SUBCLASS			CLASS	SUBCLASS (ONE SUBCLASS PER BLOCK)									
INTERNATIONAL CLASSIFICATION															
				/											
				/											
				/											
				/											
				/											
				/											
				/											
				/											
				/											

☐ Continued on Issue Slip Inside File Jacket

<input type="checkbox"/> TERMINAL DISCLAIMER	DRAWINGS			CLAIMS ALLOWED	
	Sheets Drwg.	Figs. Drwg.	Print Fig.	Total Claims	Print Claim for O.G.
<input type="checkbox"/> a) The term of this patent subsequent to _____ (date) has been disclaimed.	_____ (Assistant Examiner) (Date)			NOTICE OF ALLOWANCE MAILED 	
<input type="checkbox"/> b) The term of this patent shall not extend beyond the expiration date of U.S Patent. No. _____ _____ _____	_____ (Primary Examiner) (Date)			ISSUE FEE 	
<input type="checkbox"/> c) The terminal _____ months of this patent have been disclaimed.	_____ (Legal Instruments Examiner) (Date)			ISSUE BATCH NUMBER 	
ISSUE DATE					